

DCAM-19-NC-0114
Low Voltage Closed Circuit Television and Audio-Visual Purchase,
Maintenance, Repair and Technical Advisory Services
ADDENDUM NO. 02

NO.	QUESTIONS	ANSWER
1	Are any of the camera locations installed in areas that require a man lift? If yes, how many approximately are not accessible with a ladder?	Yes. DGS does not possess the total amount of camera locations that would require access by lift equipment.
2	Will the Contractor be allowed to charge for any boom lift rental for cameras that cannot be accessed with a ladder?	Yes, please see Addendum No. 02, Item No. 3
3	What is the procedure for access to the network infrastructure?	The District of Columbia, Office of the Chief Technology Officer (OCTO) will provide support to the network infrastructure as needed. The DGS COTR will also assist with coordination between OCTO and the Contractor as needed.
4	Are all buildings interconnected to be an enterprise system or are there standalone systems?	There are buildings which are interconnected to an enterprise system such as District of Columbia Public School (DCPS), and there are others which are standalone such as Department of Parks and Recreations (DPR).
5	How long ago was the CCTV system installed?	The installation of the existing equipment dates as far back as twenty (20)-years and as early as one (1) year.
6	Are all CCTV wiring new?	No, please see the District's Response to Addendum No. 02, Exhibit B Q&A No. 5.
7	In the past, was any existing coax cable from older CCTV systems used as a part of any CCTV system upgrades?	Yes, existing cabling may have been used in connection to system upgrades.
8	How long ago was the RS2 system installed?	The installation of the existing equipment dates as far back as twenty (20)-years and as early as one (1) year.
9	What company installed the RS2 system? Is the company who installed the RS2 system still under warranty?	The Department has previously contracted various vendors to perform system installations. The Department does not have information regarding equipment warranties at this time; however, some equipment may be under warranty.
10	Was the RS2 installation a retrofit of an older system? If so, how long ago was the legacy system installed?	The existing systems range in types and age; installation of the existing equipment dates as far back as twenty (20)-years and as early as one (1) year.

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11	Is there available parking at each location for service vehicles?	Availability of parking varies at each facility and the District does not guarantee parking accommodations.
12	Are there any escort requirements for service techs?	The requirement of an escort is on a case-by-case basis and determination will be made at the time of a Task Order issuance.
13	What are the standard work hours for each building?	Please see Addendum No. 2, Item No. 1. Individual location hours of operation may vary; however, under this contract "Standard" working hours is defined as 6AM EST until 8PM EST and After Hours is defined as 8PM EST until 6AM EST and as per Section [C.1] the Contractor shall provide services twenty-four (24) hours a day, seven (7) days a week, three hundred and sixty-five (365) days a year.
14	Who will be authorized to place service call to the Contractor's service center?	The Contracting Officer (CO) or Technical Representative (COTR). Work will be authorized by issuance of a fully-executed Task Order.
15	For equipment mark-up, is the allowable 10% in addition to overhead costs? If so, please clarify.	No, the Contractor may charge <i>no more</i> than a 10% mark-up to the cost of equipment.
16	Technical support on CRESTRON systems often require access to the design's uncompiled source code. Does DGS have copies of the design's uncompiled source code?	No, DGS does not have access to the CRESTRON uncompiled source code.
17	Technical support on BIAMP systems often require access to elements in the DSP design file that can be password protected. Does DGS have all the necessary passwords?	No, DGS does not historic password access.
18	Section C.5.1 states "the Contractor shall supply an itemized quote for non-critical needs with four (4) business days, whereas Section C.6.6 states "repair quotes need to be provided within four (4) hours. Please clarify.	Please see Addendum No. 2, Item No. 2.

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19	Is every Contractor installing security alarm systems in the D.C. area required to have a electrical contractor's license and security alarm dealers license by DCRA code?	In accordance with the DCRA Code, a licensed Electrical Contractor is required for various new installations of alarm systems. However, a licensed electrical contractor is not required for <u>most</u> repairs and maintenance to existing alarm systems, public announcement systems and CCTV. For the purpose of this requirement, the Contractors should have all required certifications and verifiable experience working with the equipment requirements of the Scope of Work. Specific service requirements will be identified by Task Order. In addition, Contractor's shall provide proof of the District of Columbia Department of Regulatory Affairs (DCRA) license to do business in the District as well as <u>all</u> other required and applicable equipment technician/reseller licensing and or certifications as defied in the Scope of Work.
20	CLIN 0017 if for a "Registered Cable Distribution Designer." The Registered Cable Distribution Designer (RCDD) is a specific certification that is issued to qualified individuals via the industry association BICSI. Please confirm bidders shall include the BICSI certificate of their Registered Cable Distribution Designer with their bid response.	Yes, Bidders are required to provide proof of any and all required licensing and or certifications identified in the Solicitation.
21	CLIN 0018 is listed as "BICSI." Please confirm the intent of this labor category is for bidder to provide the services of a certified "BICSI Technician." Please confirm bidder shall include the BICSI certificate of their BICSI technician with their bid response.	Yes, Bidders are required to provide proof of any and all required licensing and or certifications identified in the Solicitation.
22	Due to the specialized qualifications required to perform the security scope of DCAM-19-NC-0014, the solicitation Section C.4 requires "Contractor shall be proficient in the maintenance and repair services of commercial CCTV & Electronic Access Control with Integrator Certification and Factory Training from both Dedicated Micros and RS2 Technologies." For the avoidance of doubt, can DGS include these certification requirements in a Special Standards of Responsibility section of the IFB?	Please See Addendum No. 02. Item No. 4.

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23	Which facilities have equipment that require manufactured certified technicians.	Various sites <i>may</i> be equipped with systems which require specific certified technicians to perform services and such requirements will be identified during the Task Order process. Please note however, the Department acknowledges that the Districts Metropolitan Police Department (MPD) sites require RS2 Access IT (ACS) and Milestone System certifications for sales, engineering and installation.
24	Is there is more detailed information on the televisions such as brand, sku number, preference.	No, the Department does not have detailed equipment information at this time; however, specific information pertaining to equipment make, model, sku, etc. will be provided during the Task Order process.