

CITYWIDE INTEGRATED PEST MANAGEMENT (IPM) SERVICES

Solicitation No. DCAM-18-NC-0011

QUESTION & ANSWERS

NO.	QUESTIONS	DGS RESPONSE
1	Clin 001- Rodent Control: Is this for additional rodent stations/time needed included as well?	CLIN 001 Rodent Control under Section B - Supplemental Services (On-Call & Emergency Service Calls) is for emergency requests or service requests that are entered into Salesforce and are separate from routine scheduled services.
2	Clin 003- Bed Bug Inspection and Control - Would you consider separating these into two separate items?	CLIN 003 Bedbug Inspection and Control under Section B - Supplemental Services (On-Call & Emergency Service Calls) will remain as is; it will not be separated into two (2) separate items.
3	Would you consider removing bedbug inspections from routine service (Page 40, section C.5.1.1.1.)	Please refer to Addendum No. 02, Item No. 3
4	Would you consider removing request for a flat rate for bed bugs? Cost should be based on the area being treated and conditions in the area such as clutter and level of infestation.	The District has determined that it is most advantageous to request a flat rate for bedbugs; DGS will not consider removing request for a flat rate for bedbugs.
5	On page 40, section C.5.1.1, can you confirm that pigeons and squirrels are not covered pests and that they are listed in Clin 005 - other bats, snakes, bird, etc. control?	Pigeons and squirrels are included in the Routine (scheduled) monthly inspections and treatments. However, if there are additional requests for the technician to return to treat pigeons, squirrels, etc., then that will be billed as a supplemental service.
6	If the on-call services are needed and the \$20,000.00 or \$50,000.00 limit has been reached, how does DGS handle those situations?	The COTR will make the final determination if additional funding is needed; if so, a contract modification will be issued.
7	Since many of the properties will need exterior rodent stations do you want that price amortized into the first year over the monthly schedule or do you want to see a flat rate of how much those stations are per property and where would you like that shown on the price schedule?	Please refer to Section B.5 Pricing. Offerors shall provide a firm-fixed fully loaded monthly rate per property as indicated on the Price Schedule.
8	Page 42 section c.5.5.12 - contractor shall provide an IPM monthly exit survey rating report. Can you clarify what schedule of inspections you would like for this service?	The IPM monthly exit survey rating report shall at a minimum include, identifying the location problem areas and critical areas; estimating size of the populations; and factors that are contributing to the pest control problem, including holes that are up to three (3) inches in diameter that must be filled immediately.
9	Page 42 section c.5.4.14.4 - Would you consider changing up to 3 inches in diameter to 1/2 inch in diameter as this is industry standard for the size of hole that the service technician can seal properly and still exclude rodents. Larger holes may need more construction materials than what a Pest Control Technician would have on hand.	DGS will not change this requirement.
10	Page 45 section C.5.21 - Can you confirm that the previous vendor will remove all equipment in place like exterior rodent control stations?	Yes, the incumbent will remove all equipment once the contract(s) is/are awarded.
11	Page 45 Section C. 5.5.23.1 - Can a logbook be created for each location and kept on site, or would you prefer a log book for the entire group to be maintained at one location?	A log book will be maintained for each site and kept at that site.
12	Page 49 section C.5.10.1 - Does DGS provide log in information for Salesforce for the vendor, or will the vendor need to purchase and set up Salesforce on their own systems?	DGS will provide the awarded Contractor one (1) user name and will provide training on Salesforce. Because DGS is paying for this license, DGS determines how many user names it can assign. The Contractor will not be able to bill DGS additional fees for using Salesforce.

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13	I notice in the solicitation under the heading Insurance Requirements, page 88 line 7. You are requiring insurance at \$1,000,000 per occurrence limit and \$2,000,000 aggregate for Sexual/Physical Abuse & Molestation? Is this correct, I've never seen this type of insurance requirement on a pest control solicitation before.	Yes, this insurance requirement is correct due to the exposures presented.
14	I see that the limit requirement for the Commercial Umbrella policy increased from \$2,000,000 to \$10,000,000? See page 88 line 9, Commercial Umbrella policy in the amount of \$10,000,00.	Yes, the required umbrella limit is \$10,000,000.
15	Are we able to obtain the prior or current pricing?	For information on pricing for current contracts, you can make a Freedom of Information Act (FOIA) request by submitting an email to foia.dgs@dc.gov. Information can also be found on the DGS web page, https://dgs.dc.gov/ .
16	We have started the credential process per the proposal and wanted to Confirm whether the completion of the credentialing form process is not required for the bid to be submitted.	The Credentialing Procedures and Forms will only apply to the Contractors who are awarded the contract. You do not need to submit forms at this time.